

VEHICLE PROTECTION PLAN COVERAGE AND REQUIREMENTS

THIS VEHICLE PROTECTION PLAN FOR PTL FLUID MAINTENANCE PROGRAM PRODUCTS & SERVICES IS BETWEEN THE PROGRAM HOLDER AND PTL AND DOES NOT EXTEND ANY OTHER WARRANTY PROVIDED BY ANY VEHICLE MANUFACTURER OR AFTERMARKET COMPANY. THIS PROGRAM IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES. HOWEVER, IF ANOTHER WARRANTY EXISTS, THEN THIS COVERAGE WILL BE CONSIDERED SECONDARY OR ON AN EXCESS BASIS IN THE EVENT OF A CLAIM AND IF COMPLIANT WITH ALL OF THE TERMS AND CONDITIONS DESCRIBED HEREIN. IF ALL OF THE TERMS AND CONDITIONS ARE MET, PTL WILL PAY THE DEDUCTIBLE AMOUNT (VEHICLE OWNER'S REQUIRED PAYMENT) UP TO BUT NOT EXCEEDING THE COVERAGE LIMIT EXPRESSED WITHIN THIS PROGRAM.

In order to commence coverage and comply with the terms of this Vehicle Protection Plan, the consumer must have the following services performed to their vehicle within the mileage thresholds described herein.

The PTL Program is separate from any vehicle manufacturer warranty and is subject to all the terms and conditions contained herein.

ELIGIBLE VEHICLES

- Vehicles eligible for this vehicle protection plan are new or used vehicles with miles between 0-75,000 at the time of initial application.
- Current model year + Max 8 years from in initial factory service date, demonstrator vehicles, or factory driven vehicles with less than 36,000 miles at the time of initial application are eligible with proper documentation of all factory recommended maintenance.
- Vehicles eligible for this vehicle protection plan can be used vehicles of the current model year and up to eight-model years back having less than 75,000 miles on the odometer. Used vehicles are eligible with proper documentation of all factories recommended service have be completed. Work orders and verifiable receipts (invoices) are required to be provided at the time of vehicle registration.
- All work orders and invoices must be mechanically numbered. Hand written receipts will not be accepted. Maintenance stickers must be affixed to the Service Maintenance Booklet when making a claim.
- Commercially registered new vehicles, new-used light trucks, RV's, motor homes and new fleets, of less than 11000 lbs (GVW) and with less than 36000 miles at the time of initial application are eligible for PTL Vehicle Protection Plan.

CUSTOMERS DUTIES

To obtain the ongoing benefits provided under this limited Fluid Maintenance product protection plan it is the responsibility of the registered owner to fulfill the following CUSTOMERS DUTIES:

- At the vehicle manufacturer's prescribed intervals or at minimum every 3000 miles or every 5 months, whichever occurs first, of operating the covered vehicle, the customer must report to an authorized PROTECH LUBRICANTS installer for an oil change with OEM motor oil and a bottle of ProTech Engine Treatment and have the fuel system treated with the appropriate ProTech Fuel additive, in addition to any required manufacturer's maintenance for Coolant, Transmission, Power Steering, Differential and Brake Systems service performed with ProTech Oil Company appropriate additives-lubricants.

Both the OEM Oil and ProTech Engine Treatment and the ProTech Fuel System Cleaner products must be used at the scheduled maintenance intervals or the Vehicle protection plan is null and void.

FAILURE OF THE CUSTOMER TO PERFORM THE ABOVE STATED MAINTENANCE REQUIREMENTS WITHIN THE PRESCRIBED INTERVALS WILL VOID THIS WARRANTY.

- Continue maintenance of all covered components as outlined in your vehicle owner's manual.
- In the event of a claim, proper documentation and verifiable receipts for all required service maintenance, and re-supply of products are required. (Handwritten receipts will not be accepted.)

A service overlap can be ten days before or after the scheduled service date, or plus or minus 100 miles of scheduled service mileage.

FIRST OWNER APPLICATION

FLUID MAINTENANCE PROTECTION PLAN FORM

CIRCLE SERVICE PURCHASED: AUTOMOBILE ENGINE – FUEL - COOLANT - TRANSMISSION
POWER STEERING-DIFFERENTIAL - BRAKE SYSTEM LUBRICATED PARTS.

DATE OF **VEHICLE** PURCHASE:

/ /

DATE OF **SERVICE** PURCHASE:

/ /

FIRST OWNERS NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP CODE _____

PHONE NUMBER _____

VEHICLE VIN NO # _____

VEHICLE MILES _____

DEALER / SERVICE CENTER NAME _____

ADDRESS _____

PHONE _____

CONTACT NAME _____

SECOND OWNER APPLICATION

FOR TRANSFER OF THE PROTECH FLUID MAINTENANCE PROTECTION PLAN FORM

CIRCLE SERVICE PURCHASED: AUTOMOBILE ENGINE – FUEL - COOLANT - TRANSMISSION
POWER STEERING-DIFFERENTIAL - BRAKE SYSTEM LUBRICATED PARTS.

DATE OF **VEHICLE** PURCHASE:

/ /

DATE OF **SERVICE** PURCHASE:

/ /

SECOND OWNERS NAME _____

ADDRESS _____

CITY STATE ZIP CODE _____

PHONE NUMBER _____

VEHICLE VIN NO# _____

VEHICLE MILES _____

DEALER / SERVICE CENTER NAME _____

ADDRESS _____

PHONE _____

CONTACT NAME _____

Return entire warranty including complete application information for transfer and \$100.00 transfer fee to:

PROTECH LUBRICANTS, INC.

Automobile Fluid Maintenance Protection Plan

P.O.BOX 2864 | Hamilton Square, New Jersey 08690 | www.protechlubricants.net | 1 800-587-4056



PROTECH / FOR PROFESSIONAL'S USE

FLUID MAINTENANCE PROTECTION PLANS COVERAGE

COVERAGE AND REQUIREMENTS DETAILS


ProTech®

COVERED PARTS ENGINE & FUEL SYSTEM

ENGINE OIL LUBRICATION

All internally lubricated parts of the engine, including pistons, piston rings, piston pins, crankshaft and main bearings, connecting rods and rod bearings, camshaft and camshaft bearings, timing chain and timing gears, intake and exhaust valves, valve springs, oil pump, push rods, rocker arms, rocker arm shafts, hydraulic lifters and water pump. The engine block and cylinder heads are also covered if the above listed parts caused a mechanical failure. Does not include any other parts. **Parts that required normal manufacturer's recommended replacement intervals are not covered under this limited product warranty. ProTech covered Product Part Number #2040 - #2112.**

Oil Change Service must be completed every 3000-5000 miles to maintain coverage.

FUEL SYSTEM MAINTENANCE

Deposit build-up, fuel injectors, nozzles, Fuel Sending Unit, Fuel Pump, Fuel Tank, Fuel Lines, and pins are all covered. **ProTech covered Product Part Number #2000 - #2004 - #2008 - #2012 - #2020 - #2024 - #2028.**

Fuel system service must be completed every 15,000 miles to maintain coverage.

Coolant System Parts:

Radiator, Cooling Recovery Unit, Cooling Fan Motor, Water Pump, Heater Core, Trans Cooler, and Blower Motor. **ProTech covered Product Part Number #2044 - #2048.**

Coolant system service must be completed every 30,000 miles to maintain coverage.

Transmission Parts:

All internally lubricated parts located within the Transmission Case, plus Torque Converter, Transmission Mounts, Seals & Gasket, Vacuum Modulator. **ProTech covered Product Part Number #2032 - #2036 - #2040.**

Transmission system service must be completed every 30,000 miles to maintain coverage.

Power Steering:

All internally lubricated parts, Power Steering Pump, Rack & Pinion Assembly, Seals & Gaskets, and Valves. **ProTech covered Product Part Number #2056 - #2060 - #2064 - #2068 - #2040.**

Power Steering system service must be completed every 30,000 miles to maintain coverage.

Brake System Parts:

Master Cylinder, Wheel Cylinders, Brake Lines, Brake Callipers, Brake valves, and all internally lubricated parts. **ProTech covered Product Part Number #2088 - #2092 - #2096.**

Brake system service must be completed every 15,000 miles to maintain coverage.

Differential:

Covers the lubricated parts contained within the differential housing or case, including all gears. The housing or case, axle bearing(s), U-joint(s), boot(s), and CV joint(s) are not covered by this Program unless damaged due to failure of covered parts. **ProTech covered Product Part Number #2076 - #2080 - #2084.**

Differential system service must be completed every 30,000 miles to maintain coverage.

VEHICLE PROTECTION PLAN EXCLUSIONS

This vehicle protection plan does not apply to any of the following conditions or restrictions:

- If the customer fails to return to an authorized ProTech installer according to the manufacturer's prescribed intervals of a minimum of every 3000 miles or five (5) months, whichever occurs first, for an oil change, Mfr required maintenance services, and re-supply of OEM Oil and ProTech Engine Treatment #2112 and ProTech Fuel System Cleaner #2004 ProTech Diesel Fuel System Cleaner #2020. The use of ProTech appropriate lubricants for Engine, Coolant, Fuel, Transmission, Power Steering, Differential and Brake Systems in accordance to ProTech Lubricants maintenance services. See Service Advisors for details.
- Contamination of fuels, fluids, coolants or lubricants and resulting conditions.
- Abuse, negligence, or damage caused by collision, upset or falling objects, theft, Acts of God, lack of required maintenance, failure to maintain proper levels of coolants, lubricants, water, and ratios as specified by the vehicle manufacturer.
- Any vehicle that has been used for competitive driving, racing, police or emergency services, or any other commercial purposes, ploughing snow or towing a trailer.
- Any alteration to the vehicle involving non-stock or modified parts or use of the covered vehicle in any manner not recommended by the manufacturer.
- Parts that require normal manufacturer's recommended replacement intervals are not covered under this limited Fluid Maintenance product protect plan.
- Wear and tear not related to failure of a covered part. Any vehicle with pre-existing mechanical problem(s).
- Any manufacturer recall.
- Damage as a result of oil consumption and or fluid leaks leading to a lack of fluids.
- Parts damaged due to overheating or failure to respond to warning indicators.
- Damage occurring from continued operation of an impaired vehicle.
- Failures that are not the result of mechanical failures.
- **FAILURE TO FOLLOW CUSTOMERS DUTIES WILL RELIEVE MANUFACTURER OF ALL OBLIGATIONS.**

Requirements:

Proof of receipt that all OEM-Manufacturers services been completed in accordance to Manufacturers service interval on vehicle. Once on ProTech Fluid Maintenance Program our service interval may differ from OEM-Manufacturers that need to be followed and honoured to keep protection plan from voiding.

LIMITATIONS ON LIABILITY

PTL has no obligation toward reimbursement of transportation or inconvenience costs during time of repair. At no time shall payment of repairs arising from such damage exceed the current average wholesale value of the vehicle according to the Black Book or Used-Car Trade-In Guide published by National Auto Research Publications, Inc., at the time of claim inspection. If repair costs exceed the current average wholesale value of the vehicle, the average wholesale amount will be paid to the customer and the warranty coverage will be terminated (and fully earned and no further claims will be allowed). MANUFACTURER SHALL HAVE NO FURTHER LIABILITY OR OBLIGATION OF ANY NATURE WHATSOEVER ARISING OUT OF THIS EXPRESS VEHICLE PROTECTION PLAN, INCLUDING, BUT NOT LIMITED TO LIABILITY OR ANY OBLIGATION FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. ANY IMPLIED VEHICLE PROTECTION PLAN ACCOMPANYING THE SALE OF THIS PROTECH FLUID MAINTENANCE PROGRAM ARE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS VEHICLE PROTECTION PLAN. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusion or limitation may not apply to you. This vehicle protection plan is granted for the sole benefit of the original owner and such transferee as permitted below. NO PERSON IS AUTHORIZED TO ASSUME FOR THE MANUFACTURER ANY LIABILITY OTHER THAN EXPRESSED HEREIN IN CONNECTION WITH THE SALE OF THE PRODUCT. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or from province to province.

CLAIM PROCEDURE

- In case of failure of a covered component (part) please call the **PTL Claims Department at 1-800-587-4056 for instructions, or visit your authorized installer to initiate the claim.**
- You will be required under this limited product warranty to authorize the installer repair facility to tear down the component(s) for inspection prior to repair or replacement of a covered failed component(s). (You will be required to pay the cost of teardown if the mechanical breakdown is not covered in this limited product warranty.)
- Please have all required documentation prepared to submit to PTL, including, (1) a copy of this limited product protection plan, (2) a copy of your current vehicle registration, (3) a proof of maintenance of all covered components as outlined in the Customers Duties section, (4) documented and verifiable receipts for all oil changes, required maintenance, and re-supply of products, (Handwritten receipts will not be accepted.), (5) an estimate for repair of any covered component.
- If necessary within the (10) days after receiving the completed information listed above, an appointment will be made for an inspection by an independent adjusting company. You will be notified of acceptance or rejection of your claim within (10) days after the inspection.
- Do NOT have any repairs done until the claim process has been completed and the customer has received their authorization, as unauthorized repairs will not be reimbursed.
- **When the claim is accepted a cheque will be issued to the customer and the authorized repair facility.**

TRANSFERABILITY

TRANSFERABILITY is subject to all the terms specified in this limited product warranty. If the original owner of the vehicle as listed changes registration of the vehicle, the second owner may apply within (30) days of the change of registration (sale) for continued coverage as specified in the warranty paragraph of this document, for the remainder of the warranty period provided: (1) The new owner must submit the current warranty in effect, with a filled out application for transfer. (2) A copy of the bill of sale or new vehicle registration. (3) A \$100.00 transfer fee by cheque payable to PTL. (4) You must have proper documentation and vehicle receipts for all oil changes, required maintenance, and re-supply of products from all past services performed as well as fulfilling your future maintenance requirements as outlined in the Customers Duties section of this warranty. (Handwritten receipts will not be accepted.)

FIRST AND SECOND OWNER APPLICATION FOR TRANSFER OF THE PROTECH FLUID MAINTENANCE PROTECTION PLAN

- AT THE BACK -

